

ONE DAY PRACTITIONER MASTERING WORKSHOP

- OBJECTIVES

- VALUE AND IMPACT

- EXCLUSIVITY

- VENUE

- REGISTRATION

You have embarked on a journey of change to improve your organization's performance and support to your customer. You have invested heavily in the change enablers so you want to insure that the changes will deliver the predicted and desired results.

Are you concerned about how to protect your investment and sustain the change? How to allow the inertia of change to continue to evolve in a positive direction?

In many cases the demonstrated output of a specific process is less than the desired state or even the ultimate state. Reaching these goals is vital to enhance and preserve your competitive position in the market.

OBJECTIVES

During this hands-on workshop, that is highly interactive, combined with simulation based training methods, we will educate you on how to **build an infrastructure** that will insure that implemented changes are sustained, while at the same time creating a **platform for enhancement** as you proceed with your excellence journey.

We will show you how the combination of several select tools will allow your organization to constantly evolve as a learning organization insuring that you have captured the latest "best practice" enabling **Repeatable and Predictable Performance**.

At the conclusion of this workshop you will gain the working and philosophical knowledge of the following:

- Tools that will capture "Tribal" knowledge and convert it into a Best Practices for sustained profitability.
- Tools and Templates for departmental collaboration.
- Employees emotionally attached and commitment to a process.
- Escalation of issues and opportunities for resolution.
- Standardized work for leaders
- Roles, Responsibilities and Accountability in a culture of Continuous Improvement.
- Creating the Learning Organization.

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VALUE AND IMPACT

Unless you have the ability to capture and sustain positive change the deployment of additional change enablers is a waste of time. We will coach you on how to implement an intuitive infrastructure that will capture and document positive sustainable change.

At face value these appear to be simple and basic tools, but we will deep dive you into the philosophical aspect behind the tools.

Visual Standard Work Instructions are primarily used to document a process that has been designed within your operation, but we will show when and how to create them in order to insure an enhanced performance sustainability, and how Work Instructions integrated with photographs can make a bigger impact; reducing training costs, making it easier to rotate employees and capturing tribal knowledge. Visual Standard Work Instructions are also an excellent tool to create department collaboration.

A recent research study revealed that only about 16% of new product launches were introduced with supporting work instruction leaving the process to develop based on assumption ... hence allowing waste to creep into the process and not enabling the organization to meet financial or production run rate targets.

To preserve the physical assets of your operation **Total Productive Maintenance (TPM)** is a powerful tool when properly applied. This will make sure that equipment is predictable and ready for use without any unexpected surprises. This tool builds employee emotional attachment creating ownership and pride in the operation, while protecting the value of your assets and assisting in opening up capacity within your operation quickly.

Standard Work for Leaders is the back bone of insuring Repeatable and Predictable Performance which will pre-determine your financial results. We will show you how to simply align the leadership team to provide predictable results.

Finally, we will conclude to train you on how to use some **Simple Auditing Methodologies** to insure that your tools will deliver the results you desire while at the same time have the tool become more robust over time as your organization evolves along the excellence journey.

Once you implement these basic infrastructure tools and train your folks to follow them intuitively you will be able to harvest greater profitability and cash, as you implement the use of more enhanced tools.

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EXCLUSIVITY

Since this session is very intense, we are intentionally keeping the group small. We need to be able to provide you the maximum time of exposure.

We don't know your competitor but you do ... different with this course is that as a potential attendee, we will inform you in advance what other companies will be attending the training session ... if you see a competitor or potential competitor the first registered company will be the only company allowed to attend or participate in this particular session. **Dress Code** is Business Casual.

REGISTRATION

Tuition Fee:

\$2,100.00 plus applicable taxes

Cancellation Policy:

Prepaid registration fees will be refunded (less \$200 administrative charge) up to 5 days prior to the event. Substitutions may be made any time prior to the start of the event. Registration must be paid in advance either by cheque or appropriate credit card information.

VENUE

The training session will be hosted at Niagara On The Lake, in Southern Ontario, with easy access from either the Toronto Ontario or Buffalo New York Airports.

For information about the region visit: www.niagaraonthelake.com

Your registration fee includes a delightful breakfast and lunch.

Schedule:

Sessions will be delivered the second week of every month based on demand. Please indicate in preference (1,2,3) which month fits your schedule to receive the training. According to your response, we will supply you with a specific date and location subject to your confirmation.

January	February	March	April	May	June
July	August	September	October	November	December

Name:	Title:
Company:	
Mailing Address:	City:
	Province / State:
	Postal Code / Zip:
Phone:	Fax:
E-mail:	

Payment:

 Cheque enclosed

 Visa

 Master Card

 American Express

Account Number: _____ Expiry Date (month/year): _____

Signature* (required): _____

* If paying by credit card, by providing a signature the signee agrees that the credit card will be charged the entire enrolment fee, regardless of whether the registered party attends the event.

How to Register:

SEND THIS FORM AND PAYMENT TO:
Kunst Solutions Corp.
 2080 Beavertdale Road
 Cambridge, Ontario,
 N3H 4R7 Canada

OR

REGISTER VIA:
 PHONE: 519 651 2341
 Fax: 519 651 2502